


## THE GOLDEN BEACH OIL SPILL - LESSONS LEARNED

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## OUTLINE

This presentation focusses on learnings from the Golden Beach Oil Spill event.

- The Event
- The Lessons Process
  - OIL Model
- Golden Beach Lessons
- Lessons on Lessons
- Questions

## GOLDEN BEACH – EVENT LOCATION



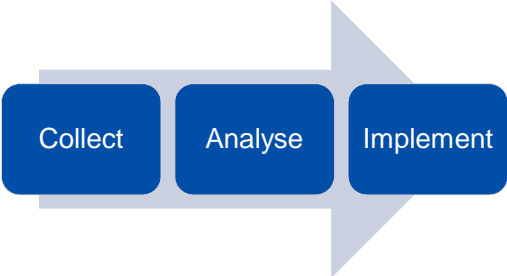
## THE EVENT

- During March 2014, a marine pollution oil spill occurred at Golden Beach.
- Clean up operations were conducted between 12 and 18 March 2014 with ongoing monitoring undertaken by the Gippsland Port Authority.
- Source unknown at the time and remained so.

## STAKEHOLDERS

- Victorian Government
- Commonwealth Government
- Local Government
- Private Sector

## THE GENERIC LESSONS PROCESS



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OIL Model

- 1. Observation:** A record of noteworthy fact or occurrence seen during an activity, it is evidence or data collected based on what was observed. Observations may be positive or negative.
- 2. Insight:** A deduction drawn from observations that requires further analysis. Insights may be positive or negative.
- 3. Lesson:** A viable course of action based on analysis of one or more insights that sustains positive actions or addresses an area for improvement.

Attorney General's Department 2014 Hand Book 8 Lessons Management (pp. 6-7).

## GOLDEN BEACH LESSONS

Data collection

**Interviews**

- Data triangulated to develop insights.

**Lessons symposium**

- Facilitated workshop using an affinity diagram to identify key stakeholder observations, which were themed.
- Findings from the interview process were presented to the symposium for clarification and confirmation.

## GOLDEN BEACH LESSONS

Results

- 296 Observations
- 13 Insights
  - Three themes:
    - Command and Control 1 insight
    - Operations 1 insight
    - Resources 11 insights
- 13 Lessons based on insights
- Competing events
- Lesson exportability

## GOLDEN BEACH LESSONS

Implementation

- Corrective Action Plan
- Decision on priority
- Assigned responsibility
- Implementation Review

## LESSONS ON LESSONS

- Process
  - Just culture
  - National Handbook 8
- Lesson team experience
  - Marine Pollution
  - Lessons
- Peer review of process and documentation
- Careful stakeholder planning and engagement.

# Thank you!

Questions?  
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